HEALTH CARE COSTS AND SPENDING IN MASSACHUSETTS

A Review of the Evidence

MARCH 2012



March 2012

Health Care Costs and Spending in Massachusetts: A Review of the Evidence pulls together in one chart pack the findings and analyses from numerous state and national research projects on health care costs and spending in the Commonwealth of Massachusetts. There is a surfeit of data and reports on this topic, especially in the wake of Chapter 305 of the Acts of 2008, which gave new authority and responsibilities to several Massachusetts state agencies to collect health care data and report on their findings. This publication is an effort to synthesize this expansive body of research into a simple, easy-to-use resource.

Charts in this report draw heavily on analyses conducted by the Massachusetts Division of Health Care Finance and Policy, the Massachusetts Office of the Attorney General, the Office of the Actuary at the Centers for Medicare and Medicaid Services, and the Dartmouth Atlas of Health Care. The research efforts undertaken by these organizations form the analytical bedrock for informed and thoughtful policy discussions.

This report has been designed to support use of the charts in slide presentations, and we encourage readers to do so. We plan to update this chart pack regularly with the latest results from ongoing research efforts as they become available.

This publication was assembled by the Foundation in collaboration with Amitabh Chandra at the Harvard Kennedy School of Government and Josephine Fisher at Amherst College. Numerous individuals including Katherine Baicker, John Cai, Mike Caljouw, Jon Gruber, and Lois Johnson provided invaluable comments and assistance.

Design Credit: Madolyn Allison

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EXECUTIVE SUMMARY

Massachusetts spends more per capita on health care than any other state. From 2009 to 2020, health spending is projected to double, outpacing both inflation and growth in the overall economy. The rapid rate of growth squeezes out other spending, both for individual households and in the state budget.

Massachusetts residents spend more than the U.S. average on every category of health care services, though they spend less than average on health care administration. Spending on hospitals and nursing homes comprises the majority of the difference between Massachusetts and U.S. average spending. Recent increases in total health spending are dominated by disproportionate growth in physician services and hospital outpatient services for the private market. Growth in Medicare spending is driven more by hospital inpatient services, nursing home care, and prescription drugs.

Massachusetts demographic factors predict higher overall use of services — the population is older, richer, and better insured than average — but these factors do not explain all the differences.

The structure of the state's health care delivery system, which includes many specialists and teaching hospitals, also likely contributes to higher overall spending. In recent years, however, increasing prices have been the major driver of higher health spending in the private market.

Across the state there are large variations in both total spending and prices. Per person spending on health care in some towns is up to 15% higher than others, with richer towns generally spending more. Likewise, some hospitals are paid up to 10 times more than others for the same services.

High prices are likely due to the market power of large physician and hospital groups; there is no evidence that high prices are associated with higher quality of service. Greater overall use of services, likewise, is not associated with higher quality or better health outcomes.

These variations in prices and spending that have no apparent association with health care value suggests that health care spending can be lowered while maintaining or improving the overall quality of care.

SECTION 1:

THE COST OF RISING COSTS

 Massachusetts spends the most per capita in the country on health care. Even after taking into account that wages in the state are higher than average and that Massachusetts attracts a large amount of health care research funding, spending is still 15% above the national average.

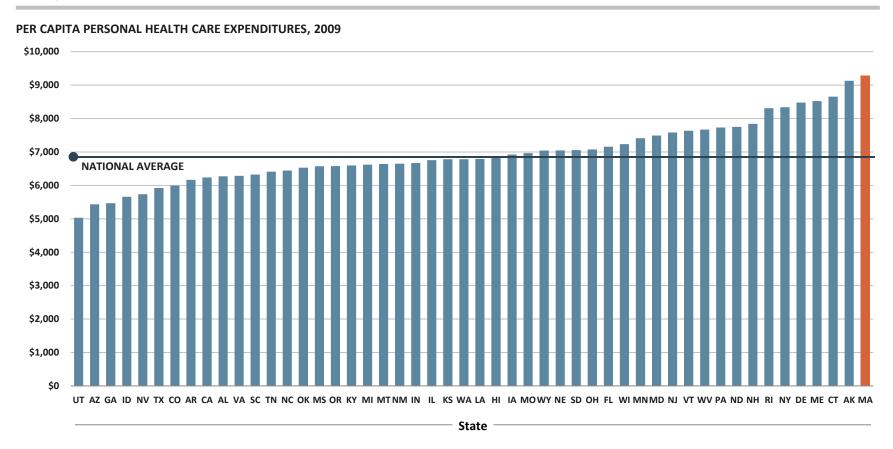
DRIVERS OF

SPENDING GROWTH

- Massachusetts has long been a high health care spending state, and the 2006 health reform law did not significantly increase the rate of growth in the state's health insurance premiums.
- All payers commercial insurers, Medicare, and Medicaid have seen significant growth in spending over the past 20 years.
- Health care spending is growing much faster than household incomes or the economy, squeezing out spending on other areas — education, housing, infrastructure — both for households and in the state budget.

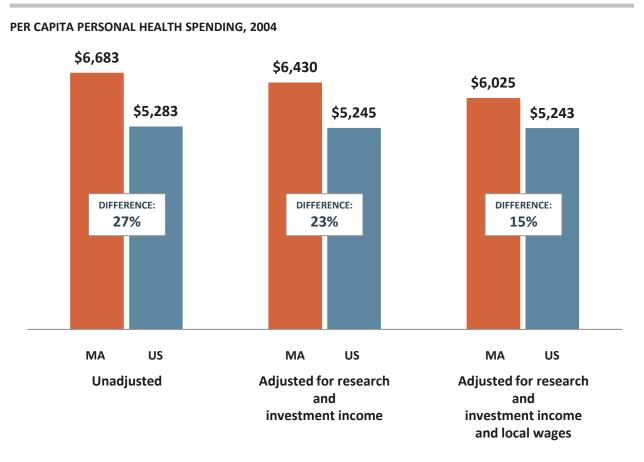
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Massachusetts Spends More on Health Care than **Any Other State**



NOTE: District of Columbia is not included.

Even After Adjusting for Higher Wages and Research Spending, Massachusetts Per Capita Spending Is Still 15% Higher than the National Average

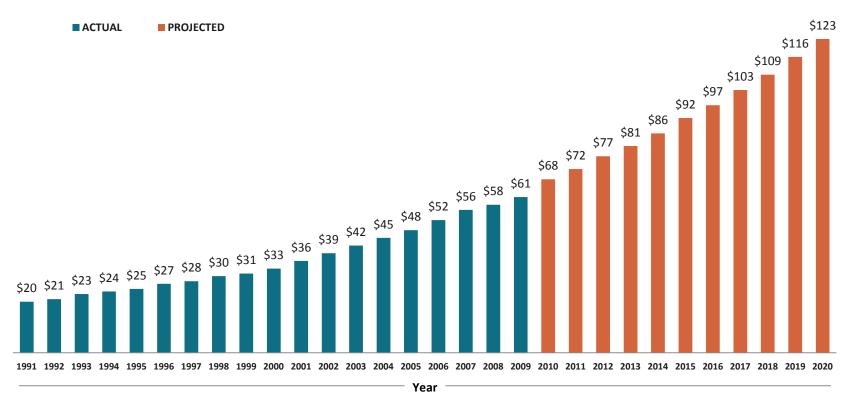


Massachusetts' higher per capita health spending is explained in part by relatively high wages and by the large amount of research funding and investment income received by the state's hospital sector. Even after adjusting for those factors, however, Massachusetts per capita health spending is still 15% higher than the national average.

SOURCE: Wallack, S.S. et. al. for Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends, Part I: The Massachusetts Health Care System in Context," February 2010.

Total Health Spending Will Double from 2009 to 2020

ACTUAL AND PROJECTED MASSACHUSETTS TOTAL PERSONAL HEALTH CARE EXPENDITURES, 1991-2020 (BILLIONS OF DOLLARS)



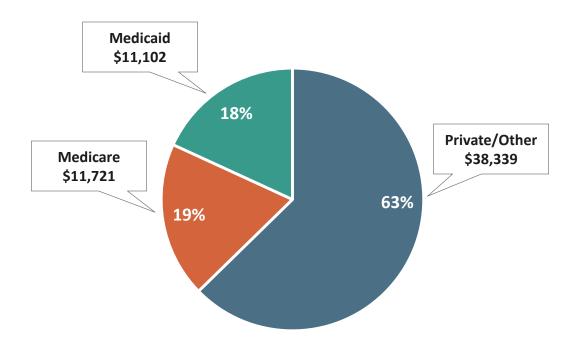
sources: Centers for Medicare & Medicaid Services, Health Expenditures by State of Residence, CMS, 2011; Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends, Historical (1991-2004) and Projected (2004-2020)," November 2009.

Medicare and Medicaid Account for Nearly 40% of Massachusetts **Health Spending**

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TOTAL PERSONAL HEALTH EXPENDITURES BY PAYER IN MASSACHUSETTS. 2009 (MILLIONS OF DOLLARS)



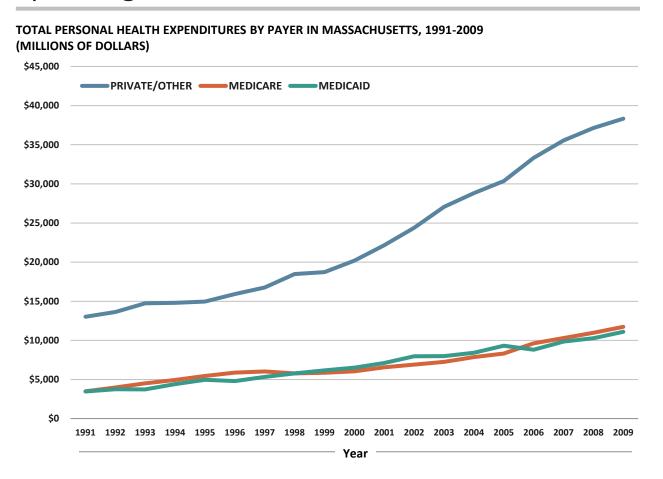
In 2009, Medicare covered just over 1 million residents in Massachusetts. Medicaid, which includes the Children's Health Insurance Program (CHIP) and the enrollees in Commonwealth Care, the state's subsidized insurance program, covered 1.4 million Massachusetts residents.

About half of Private/Other spending is on private insurance, and about one quarter is out-of-pocket spending. The remaining Private/Other spending comes from programs run by the Department of Defense and Department of Veterans Affairs and other third-party payers such as Workers Compensation.

All Payers in Massachusetts Have Experienced Significant **Spending Growth**

WHERE HEALTH CARE

DOLLARS GO

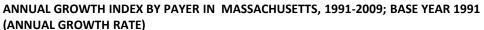


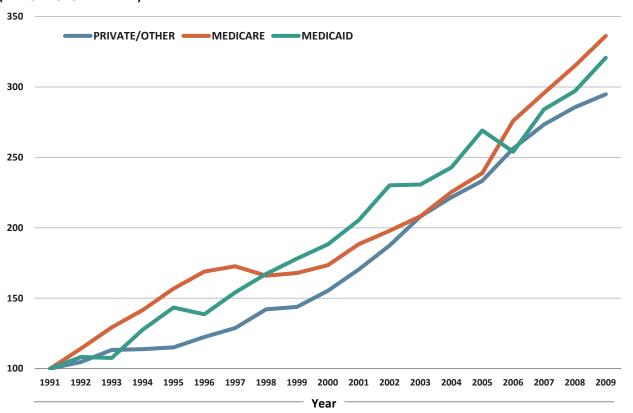
These numbers reflect total increases in spending, resulting from both increasing enrollment, especially in Medicaid, and higher per capita spending.

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Total Growth Rates by Payer Have Been Similar Since 1991





Though private spending accounts for the majority of health care costs in Massachusetts, all types of payers had similar growth rates from 1991 to 2009:

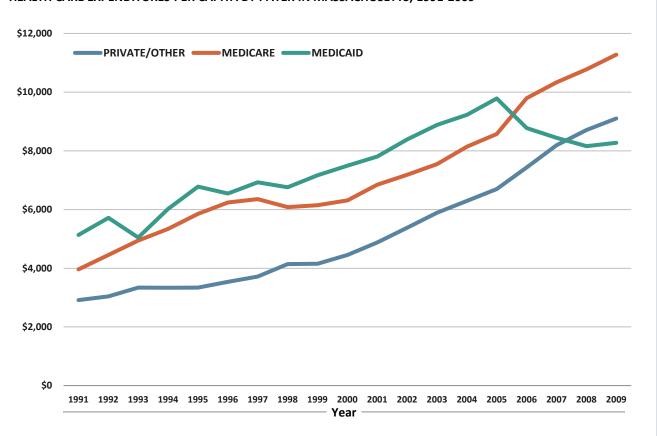
- Private/Other average annual growth rate, 1991-2009: 6.2%
- Medicare average annual growth rate, 1991-2009: **7.1**%
- Medicaid average annual growth rate, 1991-2009: **6.9%**

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Private Spending Grew Faster Per Capita than **Both Medicare and Medicaid**





The sharp drop in Medicaid per capita spending resulted in part from the 2006 expansion of Medicaid, in which lower-cost and less sick populations enrolled.

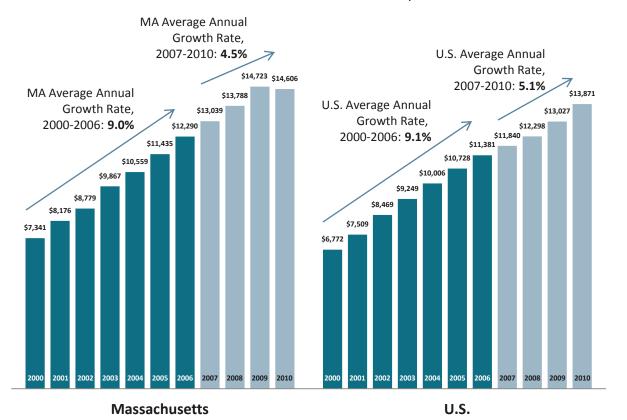
- Private/Other average annual per capita growth rate, 1991-2009: 6.6%
- Medicare average annual per capita growth rate, 1991-2009: **6.1%**
- Medicaid average annual per capita growth rate, 1991-2009: **3.0**%

Massachusetts Health Reform Did Not Escalate the Trend in Health Care Cost Growth

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FAMILY HEALTH INSURANCE PREMIUMS IN MASSACHUSETTS AND THE U.S., 2000-2010

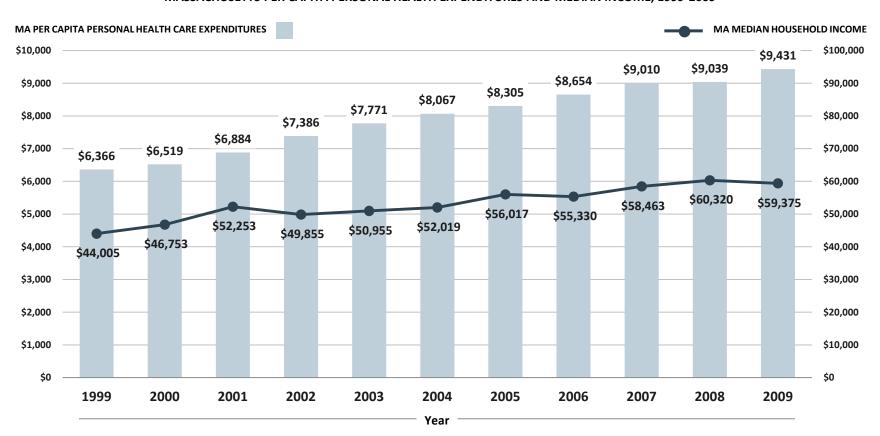


Massachusetts health insurance premiums have long been higher than the national average. In the years after Massachusetts passed health care reform legislation in 2006, however, private premiums have actually grown more slowly than the national average.

NOTE: Data for 2007 is inferred from the average of 2006 and 2008, as data for this year is unavailable. SOURCE: Agency for Healthcare Research and Quality, Medical Expenditure Panel Survey — Insurance Component.

With Wages Stagnant, Increasing Health Care Costs Consume a **Greater Portion of Household Budgets**

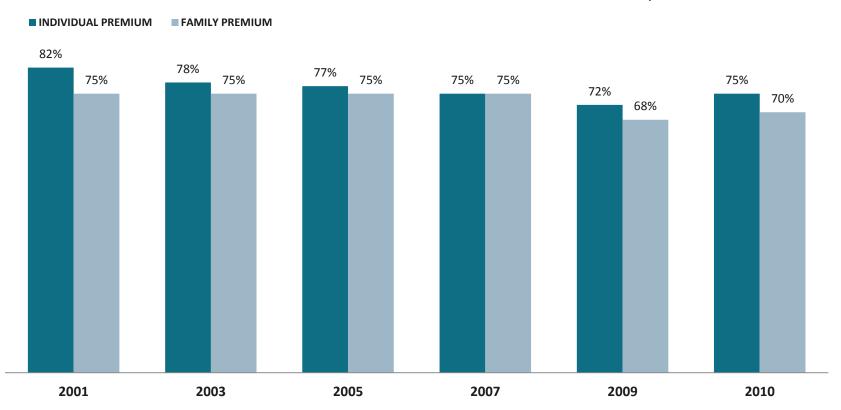
MASSACHUSETTS PER CAPITA PERSONAL HEALTH EXPENDITURES AND MEDIAN INCOME. 1999-2009



NOTE: Health care expenditures are inflation-adjusted with 2005 as the base year; median household income is adjusted with 2010 as the base year. SOURCES: Data for health care expenditures from CMS, Health Expenditures by State of Residence, 1991-2009. Data for median income from U.S. Census Bureau, State Median Income.

Employers Are Shifting More of the Cost of **Premiums onto Employees**

PERCENT CONTRIBUTION TO INDIVIDUAL AND FAMILY HEALTH INSURANCE PREMIUMS BY MASSACHUSETTS EMPLOYERS, 2001-2010



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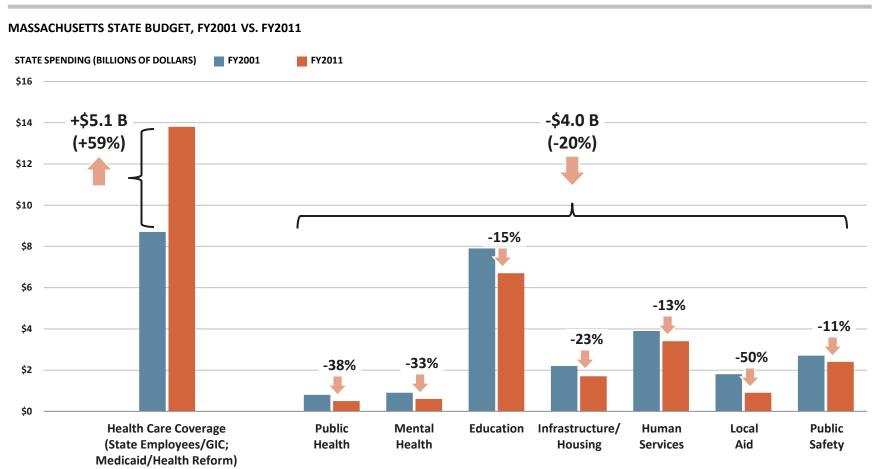
SPENDING GROWTH

NOTE: Data reflect medians.

SOURCE: Massachusetts Division of Health Care Finance and Policy, Employer Survey.

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The Increasing Costs of Health Care Squeeze Out Other Public Spending Priorities



SOURCE: Massachusetts Budget and Policy Center Budget Browser.

SECTION 2:

WHERE THE HEALTH CARE DOLLARS GO — SPENDING AND COST GROWTH BY TYPES OF HEALTH CARE SERVICES

Per capita spending in Massachusetts is higher than the national average in every major category of health care services, including physician and hospital services, prescription drugs, and nursing homes. The biggest gaps between the U.S. average and Massachusetts occur in spending on hospitals and nursing homes.

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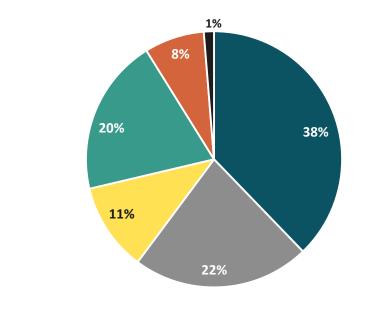
- Per capita private spending is spread evenly across hospital inpatient, outpatient, and physician care. Per capita Medicare spending is much higher overall, and a larger proportion goes to inpatient care and nursing homes.
- Recent increases in private spending on health care have been disproportionately driven by outpatient care and physician services. Medicare spending growth is dominated by inpatient care, nursing homes, and prescription drugs.
- About 11% of private spending on health care in Massachusetts goes to insurer administrative costs, well below the national average.
- Only about 2.4% of all health spending is attributable to medical malpractice costs.

The Distribution of Total Spending by Type of Service Is Similar for Massachusetts and the U.S. as a Whole

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MASSACHUSETTS PER CAPITA SPENDING BY SERVICE, 2009

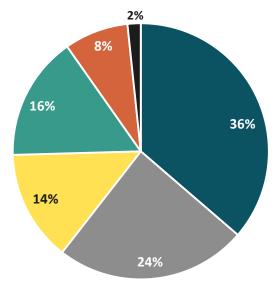




Hospital Care



UNITED STATES PER CAPITA SPENDING BY SERVICE, 2009



Nursing Home, Home Health, and Other

Personal Care





source: Centers for Medicare & Medicaid Services, Health Expenditures by State of Residence, CMS, 2011.

Physician and

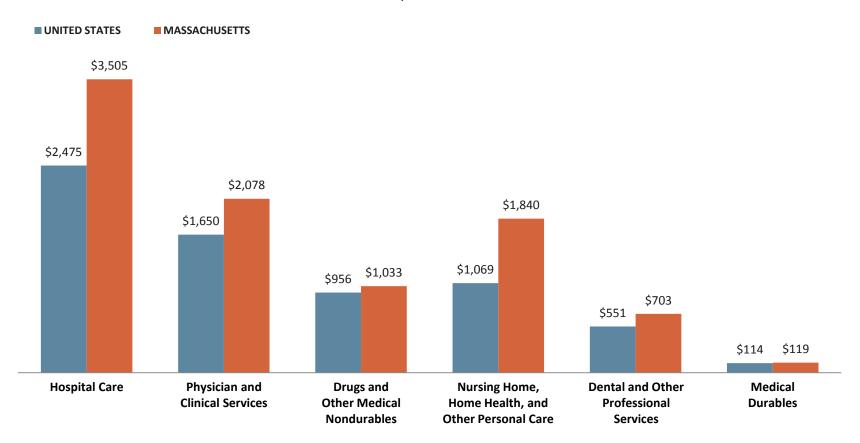
Clinical

Per Person Spending in Massachusetts Is Higher than the National Average in Every Category of Service

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UNITED STATES AND MASSACHUSETTS PER CAPITA SPENDING BY SERVICE, 2009

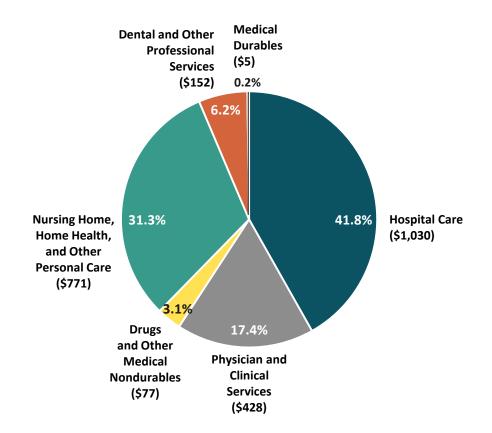


Spending on Hospitals and Nursing Homes Makes Up the Majority of the Difference Between Massachusetts and the U.S.

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CONTRIBUTION TO DIFFERENCE IN MA AND U.S. SPENDING BY SERVICE. 2009



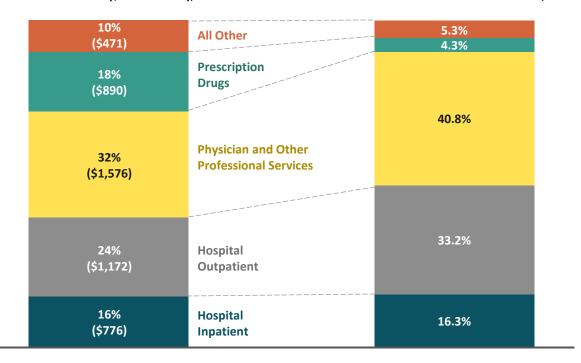
In total, per person spending in Massachusetts is \$2,463 more than the national average. Higher spending on hospitals and nursing homes accounts for 73% of this difference. These two categories of spending are among the largest for both MA and the U.S., and would therefore be expected to account for much of the difference. All the same, they have a disproportionate impact on the gap between the U.S. and MA.

Hospital Outpatient and Physician Services Were the Biggest Drivers of Spending Growth for Residents with Private Coverage

MA DISTRIBUTION OF PRIVATELY INSURED SPENDING BY TYPE OF SERVICE (\$ PER CAPITA), 2009

MA DISTRIBUTION OF GROWTH IN PRIVATELY INSURED SPENDING PER CAPITA BY TYPE OF SERVICE, 2007-2009

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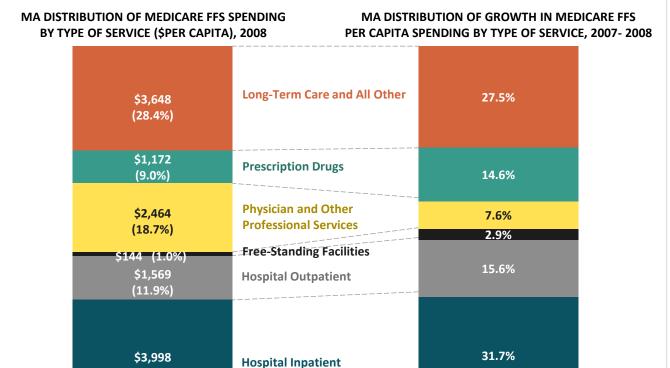
SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends: Trends in Health Expenditures," June 2011.

On average, per person health care spending for Massachusetts residents with private coverage was \$4,885 in 2009. Hospital outpatient services consumed about a quarter of that spending but accounted for more than one-third of the growth in costs from 2007 to 2009. Physician services consumed about onethird of total spending but were responsible for 40% of the growth in costs. Prescription drugs, however, accounted for less than expected of the overall growth in spending.

The Growth in Spending for Different Categories of Services Was More Proportional for Medicare Beneficiaries

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SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends: Trends in Health Expenditures," June 2011.

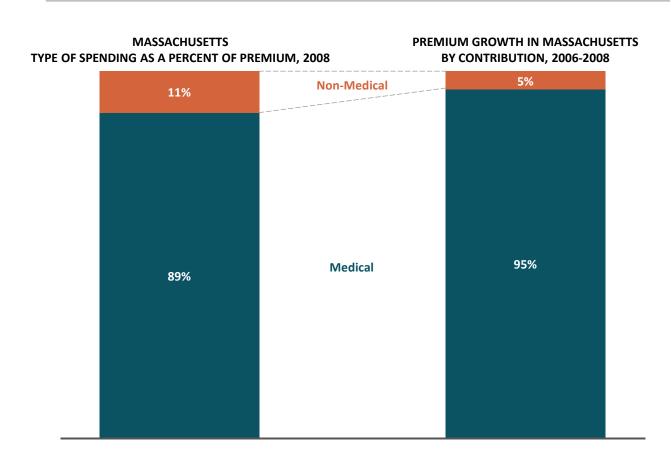
At \$12,995, spending per Medicare beneficiary is more than twice the level for the privately insured (previous slide). Much of the difference is for spending on long-term care; most services contribute an expected level to the growth in total spending, though drug spending contributes proportionally more and physician services contributes slightly less than expected.

(31.0%)

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Administrative Spending Is Low in Massachusetts and Has Been a Small Contributor Toward Growth



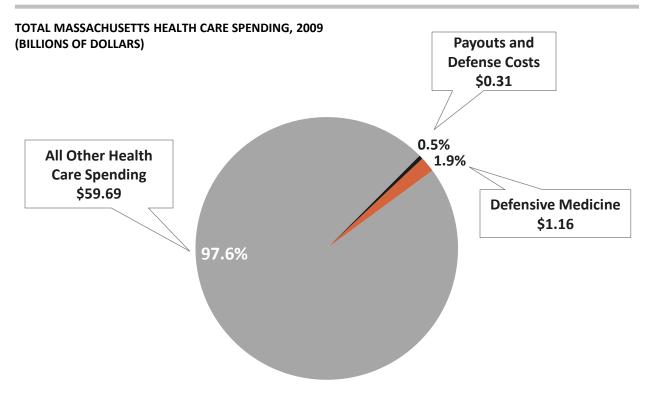
SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends, Part II: Private Health Insurance Premium Trends, 2006-2008" February 2010.

Though it's difficult to compare different measures of administrative spending, non-medical spending in Massachusetts is lower than the national average both as a percent of premiums (11% in MA vs. 16% nationally) and in real dollar terms. Nonmedical expenses grew at the same rate as or faster than overall premiums from 2002 to 2006, but they were responsible for only 5% of total premium increases from 2006 to 2008.

DRIVERS OF

SPENDING GROWTH

Medical Malpractice Costs Account for Only a Small Portion of Total Health Spending



sources: Mello, M., et. al., "National Costs of the Medical Liability System," Health Affairs, 2010; Massachusetts Office of Consumer Affairs & Business Regulation, "Medical Malpractice Insurance In The Massachusetts Market Report," December 2008; Baicker, K., et al., "Malpractice Liability Costs and the Practice of Medicine in the Medicare Program," Health Affairs, 2007; 2009 total personal health expenditures from Centers for Medicare & Medicaid Services, Health Expenditures by State of Residence, CMS, 2011.

The best available evidence suggests that the medical malpractice system in the U.S. is responsible for 2.4% of total health spending. This includes 0.5% of total spending for lawsuit payouts and defense costs — direct expenses — and 1.9% of spending attributed to "defensive medicine" — health care services providers deliver in order to reduce the threat of lawsuits. Applied to Massachusetts total spending, that would be \$1.47 billion in 2009. Average malpractice payouts are higher in Massachusetts than they are nationally, which may increase the total spent on direct costs. However, economists find little evidence that higher payouts lead to increased practice of defensive medicine.

SECTION 3:

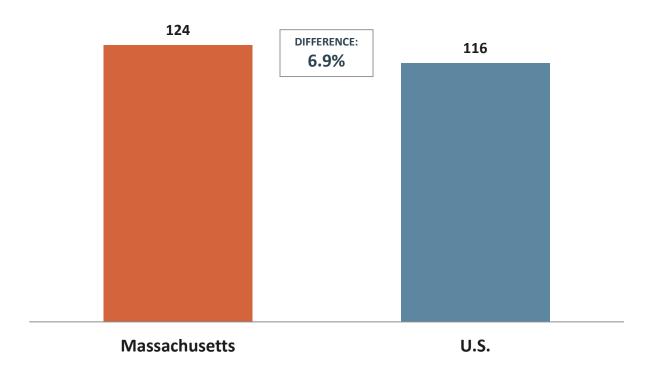
DRIVERS OF COST GROWTH IN MASSACHUSETTS

The state's high and growing spending is attributable to four factors:

- 1. **Utilization.** Health care spending rises when a population uses more services overall. For example, if the average number of physician visits increased in Massachusetts, then total health spending would rise. Massachusetts has several demographic characteristics, such as an older average age, that generally increase the amount of health care a population uses. These characteristics do not, however, explain all the differences between Massachusetts and the U.S. as a whole.
- 2. **Provider mix.** Health spending can also increase when a population begins to make disproportionate use of the services of higher-priced providers. For example, if in place of primary care providers, Massachusetts residents began to see specialists, who tend to charge more even for the same services, overall spending would increase.
- 3. **Service mix.** Health care spending can rise if a population starts to receive more expensive services in place of cheaper ones. For example, if many residents started to receive MRI or CT scans instead of lower-priced X-rays, spending would increase.
- 4. Price. Health care spending can also rise if the price of each service increases.

UTILIZATION: Massachusetts Residents Are Admitted to the Hospital Slightly More than U.S. Residents Overall



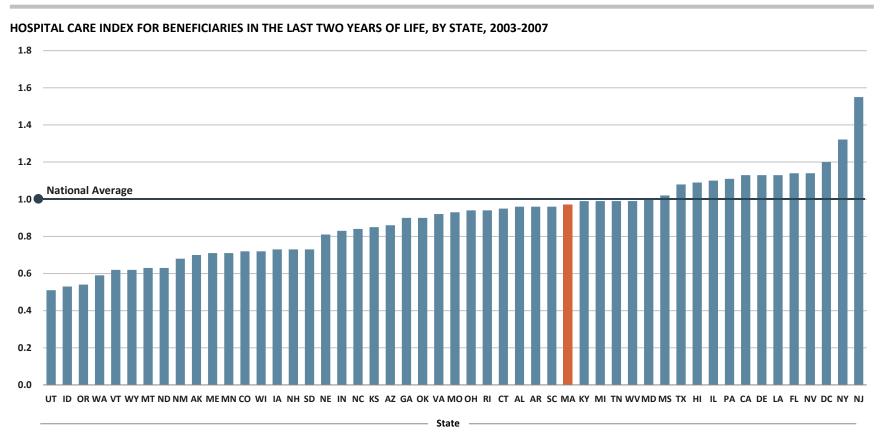


SOURCES: Kaiser State Health Facts, with data from the American Hospital Association Annual Survey and U.S. Census. Wallack, S.S., et al. "The Massachusetts Health Care System in Context: Costs, Structure, and Methods Used by Private Insurers to Pay Providers," Massachusetts Division of Health Care Finance and Policy, February 2010.

Massachusetts is slightly above the national average in hospital admissions per capita though the state's residents stay in the hospital for fewer days than average.

However, these data include all hospital visits, including those for patients from other states and countries. The real utilization rate for Massachusetts residents is likely 2-5% lower.

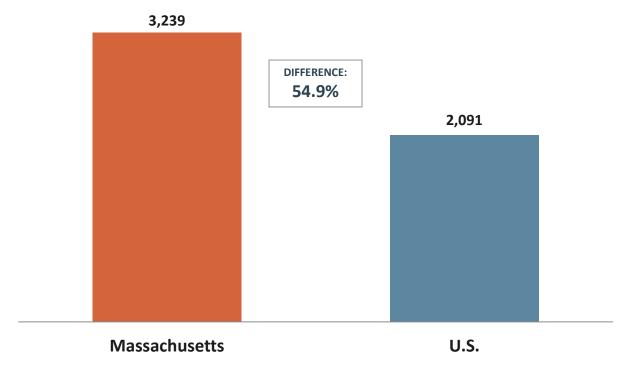
UTILIZATION: Adjusting for Age, Sex, and Race, Medicare Beneficiaries in the Last Two Years of Life Are Slightly Below Average for Use of Inpatient Hospital Care



NOTE: The Hospital Care Intensity Index is computed by comparing each hospital's utilization rate, which is based on the number of days patients spend in the hospital and the number of times they visit a physician, with the national average and adjusting for age, sex, race, and severity of illness. SOURCE: Dartmouth Atlas of Health Care.

UTILIZATION: The Rate of Hospital Outpatient Visits in Massachusetts Is Significantly Higher than the National Average





Though residents of Massachusetts are about on par with those of other states for inpatient hospital use, they use nearly 60% more outpatient services.

This data includes all hospital visits, including those by patients from out of state. The utilization rate for Massachusetts residents, therefore, may be slightly lower.

SOURCE: Kaiser State Health Facts, with data from the American Hospital Association Annual Survey and the U.S. Census.

UTILIZATION: Some of the Differences in Utilization Are Due to Demographic Characteristics and Insurance Coverage, but These Factors Don't Explain Everything

- On average, Massachusetts residents are both older and richer than the U.S. population as a whole — characteristics that are associated with higher rates of health care utilization.
 - Massachusetts is the 9th oldest and 6th richest U.S. state.
- Massachusetts has a high rate of insurance coverage with relatively low out-of-pocket costs, which also induces a higher rate of overall spending.
 - 98.1% of individuals in Massachusetts have insurance, compared with just 83.7% nationwide.
 - At \$793 in 2010, Massachusetts has the 5th lowest average deductible for an individual health insurance plan.
- Research demonstrates, however, that these factors do not account for all of the differences in health care spending across the U.S.

SOURCES: U.S. Census; Agency for Healthcare Research and Quality, *Medical Expenditure Panel Survey — Insurance Component*, 2010; Zuckerman, S., et al., "Clarifying Sources of Geographic Differences in Medicare Spending," *New England Journal of Medicine*, 2010.

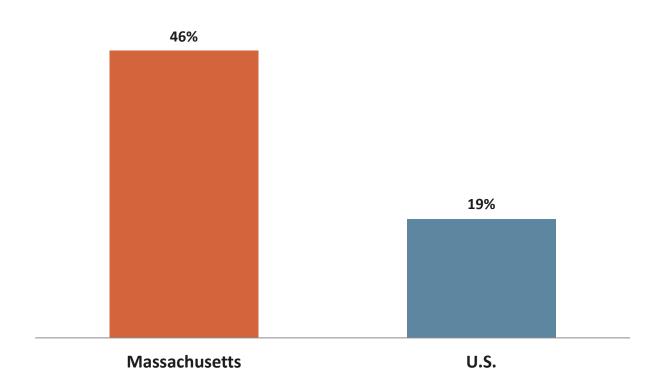
PROVIDER AND SERVICE MIX:

Academic Medical Centers and Specialists

- Massachusetts residents get more of their care at academic medical centers than people elsewhere in the U.S. do. The state also has more specialists per capita than anywhere else in the country.
- This can influence total spending in various ways:
 - Specialists tend to be more expensive, even when they provide the same services. Thus the *provider mix* in Massachusetts lends itself to higher prices per service.
 - Academic medical centers and specialists may provide higher intensity care.
 For example, a specialist may order an MRI or CT instead of an X-ray. Thus the service mix may be important to understand the high costs in Massachusetts.

PROVIDER AND SERVICE MIX: Massachusetts Residents Rely More on Academic Medical Centers than Do Residents of Other States

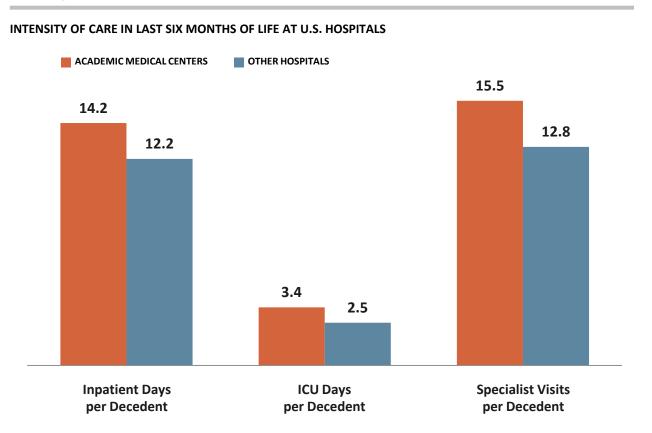




Nearly half of all hospital beds in Massachusetts are located at academic medical centers. The proportion of Massachusetts hospital admissions by academic medical centers increased from 35% to 45% from 1993 to 2008, while the national rate of increase was 19%.

SOURCE: Wallack, S.S., et. al. for Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends, Part I: The Massachusetts Health Care System in Context." February 2010.

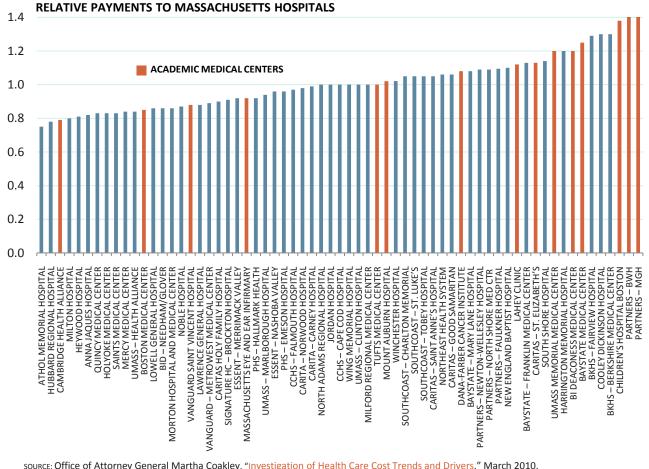
PROVIDER AND SERVICE MIX: Academic Medical Centers Provide a Higher Intensity Set of Services than Community Hospitals



Among Medicare patients in the last six months of life, those whose main site of care was an academic medical center received much more care: more days in the hospital as a whole, more days in the intensive care unit, and more specialist visits.

NOTE: Data for the last six months of life pertains to 2003-2007. SOURCE: Dartmouth Atlas of Health Care.

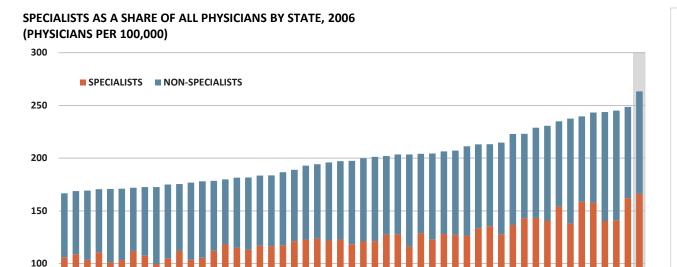
PROVIDER AND SERVICE MIX: Some of the Largest and Highest-Priced Hospitals in Massachusetts Are Academic Medical Centers



Overall, teaching status is not associated with higher prices. Some academic medical centers receive average or even below-average payments from health plans. However, several of the largest and highestpriced hospitals in Massachusetts are academic medical centers.

SOURCE: Office of Attorney General Martha Coakley, "Investigation of Health Care Cost Trends and Drivers," March 2010.

PROVIDER AND SERVICE MIX: Massachusetts Leads All States in Total Physicians and Specialists Per Capita



physicians per capita, and also more specialists per capita, than any other state. Research finds that regions with more total physicians tend to spend more on health care than other regions, and that states with a higher proportion of specialists also tend to spend more on health care.

Massachusetts has more

NOTE: Physician counts are estimated from rates and population and are not exact. DC is excluded. SOURCES: Physicians per capita data from Dartmouth Atlas. Evidence for relationship between more physicians and higher spending from Fisher, E.S., et. al., "The Implications of Regional Variations in Medicare Spending. Part 1: The Content, Quality, and Accessibility of Care," Annals of Internal Medicine, Feb. 18, 2003.

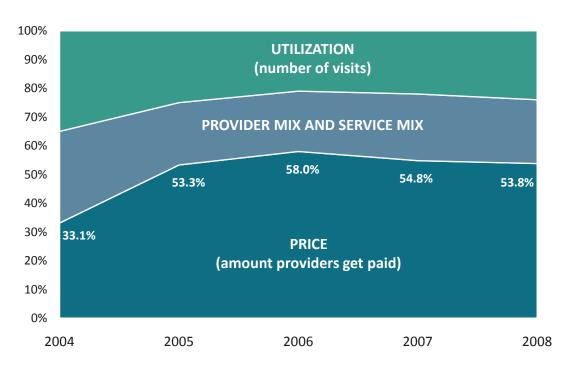
A A A A C T A B B A A C C A A T A B B A C B C C A A B B I T A A C T A B B B A C B A

State

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PRICE: Utilization, Provider, and Service Mix Are Important, but Increases in Price Are the Most Significant Cost Drivers

COST DRIVERS 2004-2008 FOR BCBSMA PERCENT INCREASE IN SPENDING DUE TO CHANGES IN UTILIZATION, PROVIDER/SERVICE MIX, AND PRICE

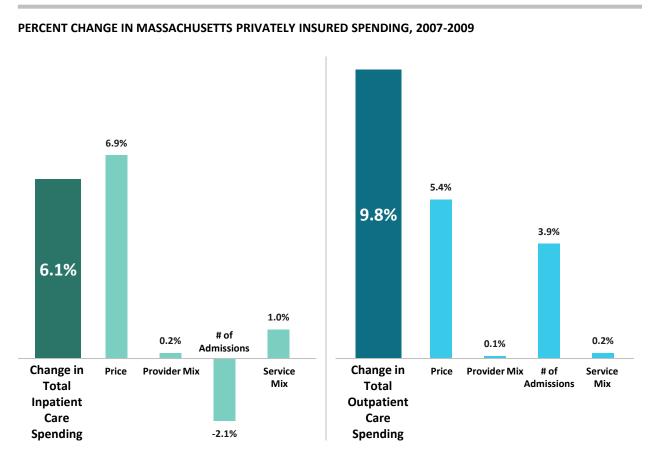


In recent years, price increases were responsible for more than half of the total rise in spending at Blue Cross Blue Shield of Massachusetts, Prices drove an even larger share of cost increases for other large commercial health plans in Massachusetts (not shown).

¹⁾ Reflects fully-insured commercial trend.

^{2) &}quot;Utilization" reflects the number of services provided. "Provider Mix and Service Mix" reflect changes in providers and location of care (shift to more or less expensive providers) and the intensity of services provided. "Price" reflects increases in provider rates. SOURCE: Office of Attorney General Martha Coakley, March 2010, "Investigation of Health Care Cost Trends and Drivers."

PRICE: Higher Prices Explain Nearly All the Increases in Private Spending on Inpatient Care and More than Half of Increases on Outpatient Care



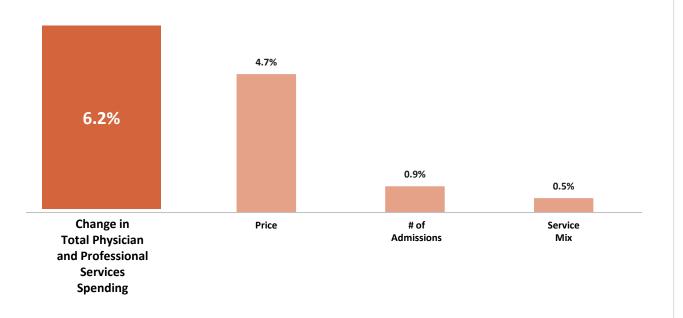
Price increases alone would have driven up hospital inpatient spending by 6.9%, but this rise was offset by lower utilization rates. Changes in the provider mix (the use of higher priced hospitals) caused minimal increases in total spending, as did changes in the service mix (the use of higher priced services, like CT, in place of lower priced ones, like X-rays). Price increases accounted for 55% of the total change in spending on outpatient hospital care.

SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends: Trends in Health Expenditures," June 2011

PRICE: Price Increases Explain More than Three-Quarters of the Total Rise in Spending on Physician Services



Price increases accounted for 76% of the overall rise in spending on physician services.



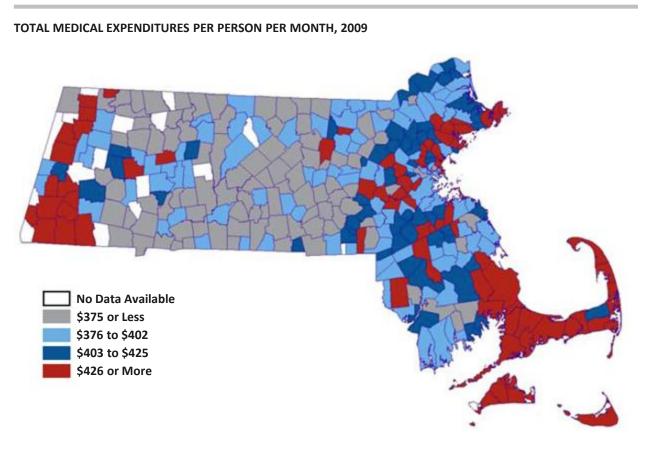
SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends: Trends in Health Expenditures," June 2011.

SECTION 4:

VARIATIONS IN SPENDING WITHIN MASSACHUSETTS

- Massachusetts spends more on health care than other states. But within Massachusetts, there are large variations in overall health spending. Per person spending in some towns or regions is up to 15% higher than others. This variation is likely driven by factors including utilization of services, provider mix and service mix, as well as the prices paid to different providers for the same services.
- Research suggests that neither higher prices nor higher use of services is associated with better quality or better health outcomes.
- Providers who receive the highest prices likely have higher market or negotiating power with insurers.
- These large variations in spending, together with their lack of connection to the actual value of care, suggest that there is considerable opportunity to reduce health care costs without reducing quality or outcomes. This becomes even more clear when looking at particularly costly — and wasted — health care dollars, such as avoidable hospital admissions and Emergency Department visits.

Spending Varies Significantly Across the State **Among Privately Insured Residents**



Total per capita medical spending for the privately insured population ranges from less than \$375 per month to more than \$426 per month. People living in towns where average incomes are higher tend spend more on health care. Similarly, those living in towns with older populations tend to spend more. Both higher age and greater income are associated with greater utilization of health care services.

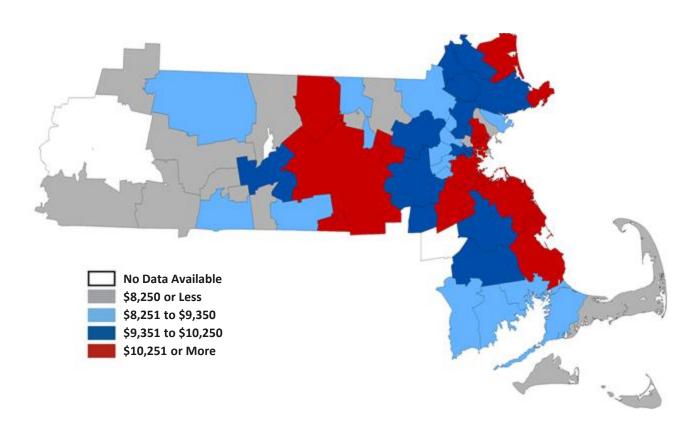
source: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Total Medical Expenses: 2009 Baseline Report," June 2011.

Spending for Those Covered by Medicare Also Varies Significantly

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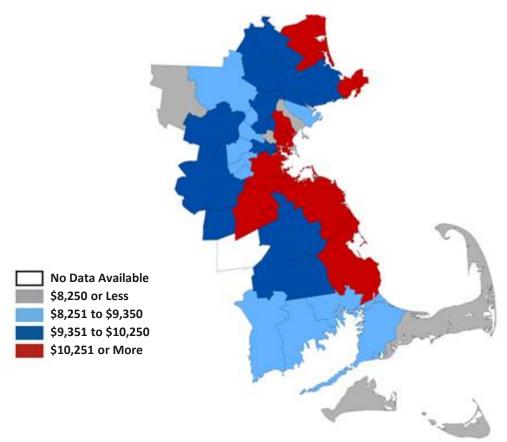
SPENDING GROWTH

TOTAL MEDICARE REIMBURSEMENTS (PART A AND PART B) PER ENROLLEE BY HSA, 2007



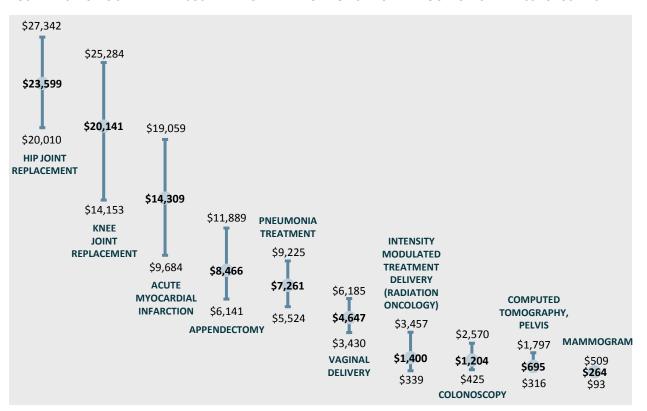
Even Within the Extended Boston Health Care Market, Total Spending for Medicare Beneficiaries Varies Significantly

TOTAL MEDICARE REIMBURSEMENTS (EXCLUDING PRESCRIPTION DRUGS) PER ENROLLEE BY HOSPITAL SERVICE AREA, 2007



The Prices Paid to Providers for Delivering the Same Services Vary Enormously

HOSPITAL-SPECIFIC SEVERITY-ADJUSTED PRICE VARIATION FOR SELECTED PROCEDURES IN MASSACHUSETTS

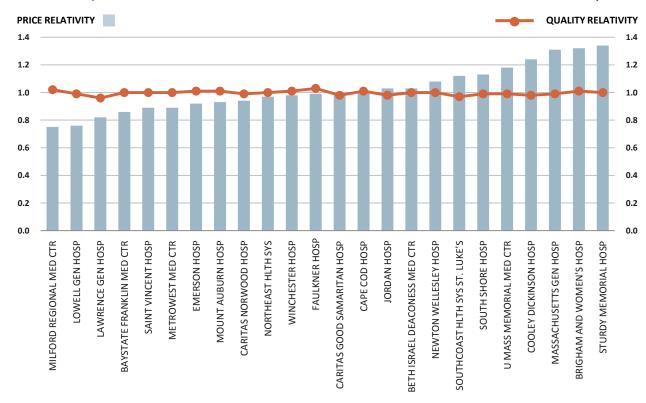


Prices can vary enormously, even for common services unlikely to be affected by patient sickness or complexity. Prices at the highest-paid providers can be more than 10 times as much as prices at the lowest-paid providers.

NOTE: Includes only hospitals with at least 30 discharges. SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends: Price Variation in Health Care Services," May 2011.

Higher-Paid Providers Do Not Score Better on Quality Measures

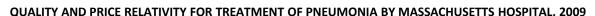


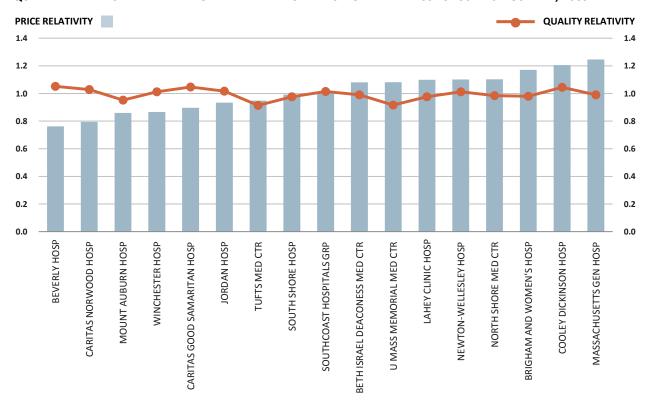


SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends: Price Variation in Massachusetts Health Care Services," May 2011.

Researchers for the MA Division of Health Care Finance and Policy found no connection between prices and quality scores for any of the services they investigated, including appendectomy (shown); laparoscopic cholecystectomy; procedures for obesity; uterine and adnexa procedures for nonmalignancy except leiomyoma; knee replacement; intervertebral disc excision and decompression; knee and lower leg procedures; hip replacement; treatment for chronic obstructive pulmonary disease, pneumonia, heart attacks, and congestive heart failure; cesarean delivery; and vaginal delivery.

Price and Quality Remain Uncorrelated When Using a Different Quality Metric





The survey "Hospital Care **Quality Information from** the Consumer Perspective" reflects patients' reports of the quality of care they received. It too showed no connection between price and quality.

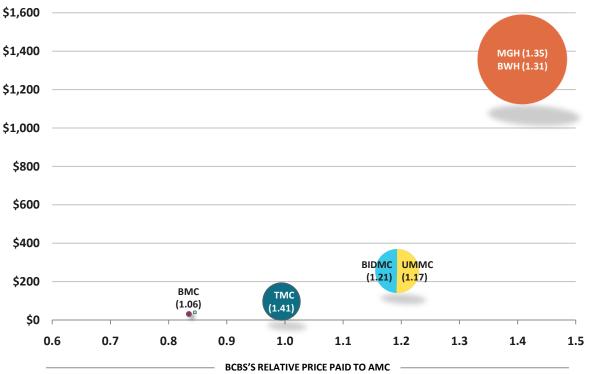
NOTE: Includes only hospitals with at least 30 discharges and those available in the CMS quality score. SOURCE: Massachusetts Division of Health Care Finance and Policy, "Massachusetts Health Care Cost Trends: Price Variation in Massachusetts Health Care Services," May 2011.

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Prices Are Likely Driven By the Market Power or Bargaining Power of Different Hospitals





The Massachusetts Attorney General found that high prices were related to how "big" a hospital was, in terms of both the total revenue earned by its overarching hospital system (y-axis) and the number of patients the hospital system served (size of dot).

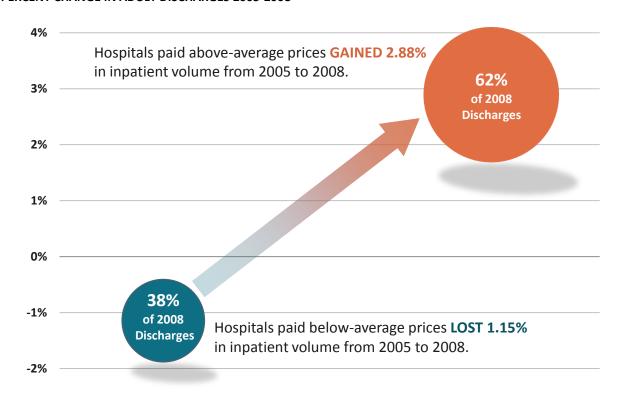
NOTE: The systems' BCBSMA HMO/POS membership in 2008 is indicated by dot size. The hospitals' case mix index is noted in parentheses; Beth Israel Deaconess Medical Center (BIDMC) and UMass Memorial Medical Center (UMMC) are similar in size in terms of BCBSMA membership and also receive similar prices . As such, both hospital systems is are reflected in one split dot. SOURCE: Office of Attorney General Martha Coakley, Examination of Health Care Cost Trends and Cost Drivers, March 2010.

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Higher-Priced Hospitals Are Gaining Market Share at the Expense of Lower-Priced Hospitals

PERCENT CHANGE IN ADULT DISCHARGES 2005-2008

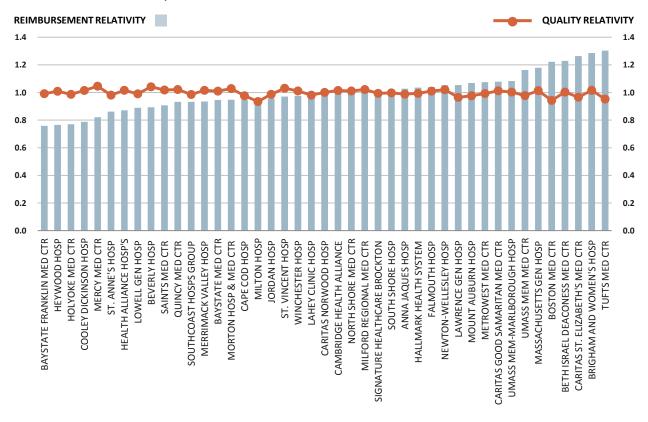


The Attorney General found that hospitals receiving above-average payments were responsible for nearly two-thirds of 2008 inpatient discharges. What's more, admissions at higher-paid hospitals grew by nearly 3% from 2005 to 2008. Over the same period, lower-paid hospitals had fewer discharges.

- 1. Data from Massachusetts Health Data Consortium; excludes normal newborn discharges (which double-count normal obstetrical deliveries since the mother is already counted in the discharge data).
- 2. Statewide, total discharges for all hospitals increased by 1.3% from 2005 to 2008. SOURCE: Office of Attorney General Martha Coakley, Examination of Health Care Cost Trends and Cost Drivers, March 2010.

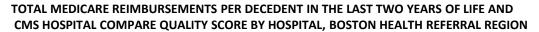
Higher Overall Utilization Is Not Correlated with Better Quality

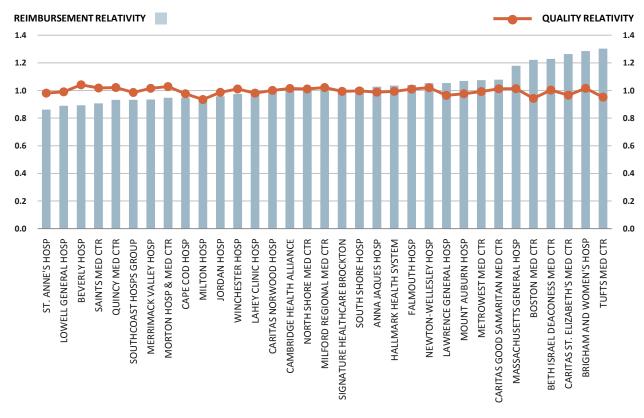
TOTAL MEDICARE REIMBURSEMENTS PER DECEDENT IN THE LAST TWO YEARS OF LIFE AND CMS HOSPITAL COMPARE QUALITY SCORE BY MASSACHUSETTS HOSPITAL



Medicare pays all providers about the same prices, so total spending in this graph approximates total utilization and intensity of care. Studying spending in the last two years of life also controls for the severity of illness and outcomes. Even when prices and outcomes are controlled for, more care is not associated with higher quality.

Even Within the Extended Boston Region There Is No Association Between More Care and Better Care





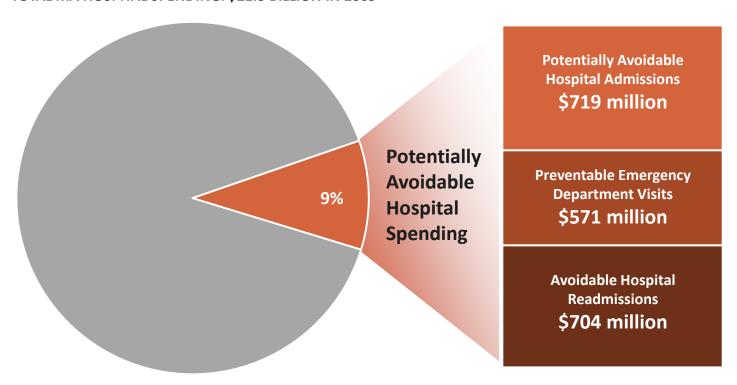
The amount of care provided could reflect regional factors, such as the malpractice environment. But even within the extended Boston hospital market, the variation in total spending and lack of relationship to quality remain.

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More Care May Actually Signal Poorer Quality, As Nearly 10% of Hospital Spending Is for **Potentially Avoidable Services**

TOTAL MA HOSPITAL SPENDING: \$21.3 BILLION IN 2009



SOURCES: 2009 total MA hospital spending from Centers for Medicare & Medicaid Services, Health Expenditures by State of Residence, 2011; potentially avoidable hospital admissions from Massachusetts Division of Health Care Policy and Finance, Health Care Cost Trends Public Hearings, "Challenges in Coordination of Health Care Services," June 30, 2011.

CONCLUSIONS

- Massachusetts spends more on health care than any other state.
- Higher costs were not caused or markedly accelerated by health reform, as Massachusetts has been a high spending state for years.
- The underlying difference in spending between Massachusetts and the U.S. overall is rooted in the state's demographics, insurance coverage, and health care market structure, which includes disproportionately many specialists and teaching hospitals and some very large and powerful hospital systems.
- Though the amount of most services used increases every year, the majority of the growth in health spending comes from increased prices.
- There is enormous variation in total health care spending across the state, stemming from variations in both price and utilization.
- However, neither higher prices nor higher utilization of services is associated with higher quality or better health outcomes, suggesting that there is a significant amount of waste in the Massachusetts health care system. It also suggests that costs can be lowered without decreasing overall quality or health outcomes.

REFERENCES AND RESOURCES

- Massachusetts Division of Health Care Finance and Policy http://www.mass.gov/eohhs/gov/departments/hcf/
- Massachusetts Office of the Attorney General http://www.mass.gov/ago/
- Massachusetts Cost Trends Reports and Hearings http://www.mass.gov/eohhs/researcher/physical- health/health-care-delivery/health-care-cost-trends/
- Dartmouth Atlas of Health Care http://www.dartmouthatlas.org/
- National Health Expenditure Accounts, Centers for Medicare and Medicaid Services http://www.cms.gov/NationalHealthExpendData/